



# Outsourcing Services



# Delivering Human Capital Expertise



*People are at the heart of everything we do. Our principles from more than three decades ago remain the foundations of the way we work today: delivering expertise, integrity, accountability and teamwork*

**Staffing the world...**

## Our Company profile

AGC Infotech is a part of Agarwal Group, a professionally managed ISO 9001:2000, 18001:1999, 14001:2004 certified company with more than three decades of experience in various fields and the fundamental business strategy to build long-term client relationships. Agarwal group has offices in major cities like Mumbai, Pune, Hyderabad, Nagpur and Ahmadabad.

We would like to introduce our self as a leading SAP and HR service provider offering a wide suite of specialist services to our clients ranging from specialist staffing, risk advisory, corporate training, consulting to outsourcing.

AGC INFOTECH is a leading SAP and Non-SAP manpower solution provider (temporary and permanent). We have a dedicated team of SAP professionals who are focused on assisting our clients in finding best-fit match. Our team best understands your requirement and help in finding the most suitable candidate using our large network of SAP professionals. We have strong credentials in the area of SAP staffing. We provide value added service to our clients in the most cost-effective manner.

We understand SAP the way you understand it and are dedicated to provide most suitable match. We have satisfied clients not just in India but abroad as well. We deal in all core SAP modules such as FI/CO, SD, MM, PP, PM, PS, CS, HR, Basis, ABAP, etc and value added products such as Industry solutions, BI/BO, SCM, CRM, GRC etc.

You can trust us for a quick turnaround time for your urgent requirements.



## □ SAP Resource Providers

When you choose us, you gain immediate access to our highly skilled SAP Teams who are proficient in the SAP suite of business applications and who have extensive experience gained through many customer projects.

We offer a consistency of commitment to quality and integrity, and are truly knowledgeable SAP resources. Leveraging many years of SAP specific market knowledge and experience, we provide top quality, cost-effective SAP staffing solutions to our customers. We at AGC carefully distinguish ourselves from others agencies by remaining totally focused on SAP. We understand the intricacies of our client's needs with respect to knowledge and technical capabilities, making sure we recognize the details of the specialized skill required.

We offer our support in offering right resources with a high level of SAP expertise that you may need. From SAP applications support, programmers and functional consultants to project managers, and support the complete spectrum of technical specialties.

## Contract Staffing

### ***Find the Right IT Contractor for your Business***

Access AGC's skilled consultants to achieve business advantages through technology - while enjoying cost savings, flexible resource deployment, and immediate productivity.

AGC provides SAP Staffing expertise to meet your organization's immediate, contract-based needs.

## Permanent Placement

### ***Save time and costs, access a higher level of candidates***

Finding the direct-hire SAP candidates to fill your technical needs as well as satisfy your organizational requirements can be a daunting task in today's competitive environment. So AGC SAP staffing services can help you save time and costs by allowing you to focus on your core competencies while we take care of extensive pre-qualification of candidates and position requirements.



AGC'S professional SAP recruiters can provide you with the competitive advantage of a larger pool of exceptional candidates who would be otherwise unavailable through traditional sources. We have developed an extensive proprietary network of extremely well-qualified candidates, many who may currently be successfully employed but searching for an opportunity like your organization offers.

Clients enjoy successful placements and increased retention through AGC'S proven SAP recruiting and search methodology that matches on both skill and company culture. Our SAP recruiters use specialized interview methods and multi-layered reference techniques to select candidates that meet your specific requirements.

Our professional placement and SAP staffing services can be delivered on a contingent or retained search model according to your needs.

### **Contract-to-Hire**

**Access the industry's top SAP talent – then make them your own.**

Contract-to-hire services give you the opportunity to assess the performance of SAP employees and determine their suitability for the position and your organization before making a hiring commitment.

You enjoy access to the skill and experience of consultants – with the potential for making them permanent members of your team. You can convert consultants to core positions at your company following satisfaction of conditions that often include a specified waiting period.

The contract-to-hire process takes into full consideration the consultant's potential for the transition from contract to direct hire with your company, ensuring the needs and desires of both parties are properly aligned.

### **Post Implementation Support**

Organizations realize that managing their SAP run businesses seamlessly well beyond SAP implementation project may be challenging. Successful support environments require following:

Optimum Return on Investments: Organizations are looking for cost effective ways to maintain their SAP systems and achieve maximum from their SAP investments

Efficiency- Quick resolution of users raised issues is the key to business continuity

Effectiveness- Long term solutions to the issues along with faster problem solving of production issues



## Support Models

Our various service offerings in terms of engagement models enable you to select the right level of support services to meet the needs of your application support team and your business users. These models have been designed specifically for different business requirements.

All the models offer following common features.

- » Configurable
- » SLA Driven methodology
- » Quality checks
- » Documentation
- » Project Management( reporting, reviews, escalations)

You have flexibility to select the most suitable model for your support environment from these models. Each model has some unique feature and advantage-

- » **Shared Service Support desk**- An experienced shared service helpdesk team provides benefits of reduced cost of ownership. This service is available for normal business hours.
- » **24x7 Support desk**- 24x7 support services via a team of experienced domain specialists to keep your system running at peak efficiency resulting in streamlined processes, more satisfied users and a positive bottom-line.
- » **Dedicated support desk** - Efficient support services via a dedicated onsite team( Front office) along with dedicated/shared offsite team( Back office) for critical business operations
- » **Ticket based support**- Cost effective support services for a stable environment with predictable number of tickets
- » **Process Support**- Support services for specific SAP technical or functional modules for mature business environments

## **SAP Training** -

Our SAP training solutions are designed with SAP clients and Consultants in mind. We offer SAP training at the following level:

- Configuration Level Training,
- SAP Project Team Training,
- END User Level Training

All our Courses can be delivered onsite at our training centres or at SAP Clients' sites. We currently deliver most of our courses through our classrooms, and simultaneously online through our instructor-led Virtual Class. At all stages of training, we've made sure to take into consideration cost and ease of attendance. All our SAP Training classes are delivered with superior and thoroughly market-tested technologies, guaranteed to be of cutting-edge quality. We offer access to live SAP systems to all of our clients and students for hands-on practice. We also offer complete training materials and documentation, ensuring that you face no additional costs and can simply get straight to your studies. Our SAP Training classes are scheduled carefully to ensure complete accessibility regardless of your location. For your current SAP training schedule for both Classroom Training and Online Training, We also offer tailor-made courses for companies and individuals looking for the best SAP training solutions.

### **ABAP and SAP development services:**

A pool of dedicated SAP Consultants, ABAP programmers and SAP Support experts create custom business applications for (materials management and financial and management accounting) growth and development of your company.

AGC'S ABAP programming for SAP projects and third-party applications integration with SAP. Our ABAP development expertise includes all areas of RICE (Reports, Interfaces, Conversions and Extensions) development.

Project management

SAP Consulting Services

SAP/ABAP consulting

SAP Netweaver Development

ABAP programming

Applications porting to SAP J2EE

ABAP code optimization

Business Application Development



ABAP/4 Code Optimization	Custom reports and interface development
ABAP software development	Conversions and Enhancements
ABAP consulting and support	SAP applications testing
Workflow Integration	

Take advantages of ABAP development by AGC:

Professional approach to SAP applications development

Mature experience in SAP consulting and development

Latest ABAP technologies using for customer projects

A team with broad ABAP and complementary technologies proficiency

Cost efficiency and return on SAP investments for our clients

### **SAP Data Entry**

#### **Enter SAP data using HTML, forms, and Microsoft products**

Wide-ranging effects of SAP data entry processes

Entering SAP master data or transactional data is a vital business function for all departments to keep operations running smoothly. Some simple examples of SAP data entry include new-hire actions in HR, new purchase orders or contracts in procurement, new materials and new sales orders in supply chain, and new assets in finance.

#### **Creating SAP data records from Excel**

Enabling workers to use Excel to create new SAP master data and transactional data can lead to improved efficiencies in a business. With minimal training, Excel users can create single or multiple records from a single transaction or a chain of transactions. In most companies, data that users need to create in SAP may already exist in Excel. SAP enables users to easily load these records into SAP. Business users can customize Excel spreadsheets to create easy-to-use and familiar—yet sophisticated—SAP data entry forms.

### **Benefits of Working with us:**

- Cost effective services and solutions
- Dedicated team of highly experienced professionals assisting recruitments
- Team that best understand your requirements
- High quality services
- Committed team with quick turnaround time
- Reliability for a long term business relationship

# Our Credentials



## Our select credentials



# End of Proposal. Thanks.

*For enquires and more please contact:*

## **Manish Chauhan**

Director, AGC Infotech

Mobile #: +91-909-998-796-6

Office #: +91-79-40044661/62/64/65

Website: [www.agcinfotech.co.in](http://www.agcinfotech.co.in)

